

Cuisinart®

Custom Grind & Brew Single-Cup Coffee Maker DGB-30C SERIES



Instruction Booklet

For your safety and continued enjoyment of this product, always read the instruction book carefully before using.

Important Safeguards

When using electrical appliances, basic safety precautions should always be taken to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. READ ALL INSTRUCTIONS.
2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against fire, electric shock, and injury to persons, do not place cord, plug, or base unit in water or other liquids.
4. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. Children should be supervised to ensure that they do not play with the appliance.
6. Always unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been dropped or damaged in any manner. Return appliance to the nearest Cuisinart Repair Center for examination, repair, or electrical or mechanical adjustment.
8. The use of accessory attachments not recommended by Cuisinart may cause fire, electric shock, or injury to persons.
9. Do not use outdoors.
10. Do not let cord hang over edge of table or counter or touch hot surfaces.
11. Do not place on or near a hot gas or electric burner or in a heated oven.
12. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, turn power off, then remove plug from wall outlet.
13. Scalding may occur if the filter chamber is opened during the brewing cycle.
14. Do not use appliance for anything other than its intended use.
15. Do not overfill the water reservoir with water. Use only water in this appliance! Do not put any other liquids or foods in the water reservoir except as instructed in the cleaning instructions in this guide.
16. Do not clean drip tray with cleaners, steel wool pads, or other abrasive materials.
17. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.**
18. Avoid contact with moving parts.
19. Check grinder basket for the presence of foreign objects before using.
20. Use the coffee grinder to grind roasted coffee beans only. Grinding other substances, such as nuts, spices, or unroasted beans, may dull the blade and cause poor grinding or injury.
21. Do not place a cloth or otherwise restrict airflow beneath coffee maker.
22. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage, always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.
23. **Warning:** To avoid the risk of injury, do not open the brewing chamber during the brewing process.

Save These Instructions For Household Use Only

Warning: Risk of Fire or Electric Shock



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of dangerous uninsulated voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Special Cord Set Instructions

A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

Longer extension cords may be used if care is exercised in their use.

If an extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

Notice

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not modify the plug in any way.

	WARNING RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN	
WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.		

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Important Unpacking Instructions

1. Place the box on a large, sturdy, flat surface.
2. Remove any literature.
3. Turn the box so that the back side of the coffee maker is down and slide the coffee maker from the box.
4. After removing the coffee maker, move the box out of the way and place the inserts back into the box.
5. Remove the polybag covering the coffee maker. We suggest you save all packing materials in the event that future shipping of the machine is needed. Keep all plastic bags away from children.

The Quest for the Perfect Cup of Coffee

Element 1 – Water

Coffee is 98% water. The quality of that water is as important as the quality of your coffee. If water doesn't taste good from the tap, it won't taste good in your coffee. Cuisinart includes a charcoal water filter to remove chlorine, bad tastes, and odors for the purest coffee flavor every time you brew.

Element 2 – Coffee

While coffee is 98% water, the flavor comes mainly from the beans. To achieve the same great taste you enjoy at a coffee bar, buy only a two-week supply of fresh coffee beans at a time. Once the bean is broken, its flavor degrades quickly. That's why this coffee maker grinds your beans just prior to brewing.

Element 3 – Grind

A burr grinder produces maximum flavor from coffee beans. The process actually crushes the bean, to release more of the oils and flavors that create the best tasting coffee. The texture of the grind is critical. Too fine, and it may clog the filter. Too coarse, and water passes through too quickly to extract the full coffee flavor. Your coffee maker is preset for medium, the optimal grind for this type of brewing process.

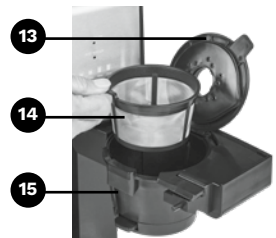
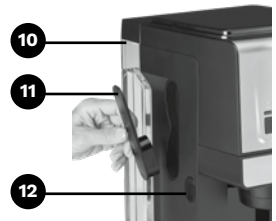
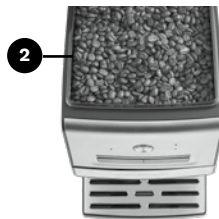
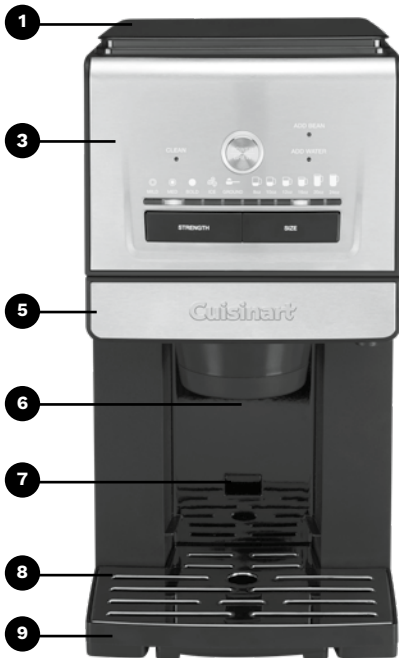
Element 4 – Proportion

Coffee that is too strong or too weak is always a disappointment. Your coffee maker automatically grinds the right amount of beans for the strength level and number of cups you choose. If using pre-ground coffee, start by using 1 level scoop (1 tablespoon) of ground coffee per cup, and later adjust the amount to your taste.

Features and Benefits

- 1. Bean Hopper Lid**
Seals out moisture and air to keep beans fresh.
- 2. Bean Hopper**
Holds up to ½ lb. of coffee beans.
- 3. Control Panel**
See detailed image on page 6.
- 4. Charcoal Water Filter and Holder**
- 5. Filter Basket Door**
Open to access coffee filter and filter holder.
- 6. Brew Head**
- 7. Adjustable Drip Tray Position**
Reposition drip tray to accommodate smaller cups.
- 8. Removable Drip Tray Plate**
Removes for easy cleaning.
- 9. Removable Drip Tray**
Removes for easy cleaning and positioning for smaller cups.

- 10. Removable 58 oz. Water Reservoir**
- 11. Coffee Scoop/Cleaning Brush**
Integrated for easy storage.
- 12. Filter Basket Door Release Button**
- 13. Filter Basket Cover**
Flips up to access gold-tone filter.
- 14. Cuisinart® Permanent Gold-Tone**
Commercial-style filter eliminates the need for paper filters.
- 15. Filter Basket**
Holds Cuisinart® gold-tone filter or paper filter.
- 16. Stainless Steel Conical Burr Grinder (not shown)**
- 17. Cord Storage (not shown)**
- 18. Safety Interlock System (not shown)**
Prevents unit from operating if filter basket, filter basket cover, or filter basket door is not properly in place.



Getting to Know Your Control Panel

1. Power/Brew Button

Used to turn the coffee maker on/off and begin brewing.

2. Clean Indicator

Indicator illuminates when it is time to decalcify your coffee maker.

3. Strength Button

Used to select strength (when making coffee using whole beans), Ground option and/or Ice option.

3a. Mild, Med, Bold

Choose brew strength for whole-bean grinding only.

3b. Ice

Adjusts brew process to maximize coffee flavor ideal for iced coffee. Brew strength not an option for Ice.

- Ice brew sizes are approximately half the

amount of Hot brew sizes

3c. Ground

Choose to use pre-ground coffee.

4. Size Button

Press to select brew size – 8, 10, 12, 16, 20, and 24 oz.

5. Add Water Indicator

Indicator will illuminate white when water level is low, or reservoir is removed. The indicator turns off when the water reservoir is filled past minimum level or when reservoir is placed securely back in unit.

6. Add Bean Indicator

Indicator will illuminate white when coffee beans are low.

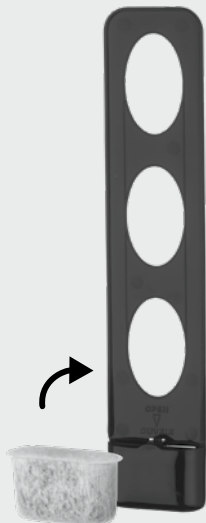


Inserting the Water Filter

Your coffee maker comes with a charcoal water filter that eliminates chlorine, bad tastes, and odors from tap water.

- Remove the filter from the polybag and soak it, fully immersed, in cold tap water for 15 minutes.
- Lift the water filter holder out of the water reservoir.
- Press down on the filter compartment and pull toward you to open.
- Place the filter into the holder and then snap it closed. Be careful – improper placement can tear the filter skin.
- Flush the filter by running cold tap water through the holes in the bottom of the compartment for 10 seconds.
- Allow the filter to drain completely.
- Slide the water filter holder back into the channel in the water reservoir, pushing it down to the base of the unit.

NOTE: We recommend changing the water filter every 60 days or after 60 uses, and more often if you have hard water. Replacement filters can be purchased in stores, by calling Cuisinart Consumer Service, or at www.cuisinart.ca.



Charcoal water filter and holder

Before Brewing Your First Cup of Coffee

Initial Cleaning

Perform an initial cleaning before making your first beverage. Follow the instructions below without using coffee beans or grounds.

1. Remove the reservoir from the unit.
2. Fill the reservoir with water and replace back into the unit.



3. Plug the power cord into an independent outlet. Press the Power button to turn the unit on.
4. Open and close the filter basket door. Do not add coffee grounds.
5. Place a mug on the drip tray.
6. Press the Strength button until the Ground indicator is illuminated and press the Size button to select 10 oz.



7. Press the Power/Brew button to begin the brew cycle. The indicator will start flashing and the hot water will start to dispense momentarily.
8. When the one-time cleaning process is complete, discard the hot water. Your coffee maker is now ready to use.

Making Coffee with Whole Beans

When using the coffee maker for the first time follow instructions in “Before Brewing Your First Cup of Coffee,” page 7.

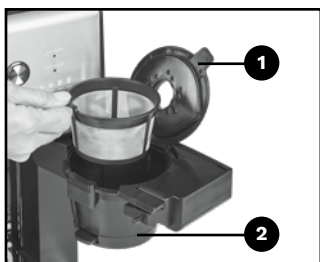
Grinding to Brew Coffee

1. Remove the water reservoir and fill to max fill line. Replace back into the unit. If water is lower than minimum fill, the Add Water indicator light will illuminate.
2. Remove the bean hopper lid and add beans. We recommend keeping the hopper full to ensure there are always enough beans for the number of cups you want to brew.

Note: The hopper holds up to ½ lb. (250g) of beans. The sealed lid keeps them fresh.



3. Press the filter basket door release button to open door. Open the filter basket cover labeled 1 in image below.



4. Insert the gold-tone commercial-style filter into filter basket holder labeled 2 in image above. Close the filter basket lid, and push the filter basket door closed until you hear it snap shut.

Note: If basket-style paper filter is used, be sure filter is fully opened and touching walls of basket holder.

Note: The built-in safety interlock system will not allow the unit to operate if the filter or filter basket cover is not in place, or if the door is not properly closed.

5. Press the Strength button to choose desired brew strength and the indicator will illuminate.

a. To prepare coffee over ice, press the Strength button until the Ice indicator illuminates.

Note: Strength can't be adjusted when brewing over ice.

6. After Strength is chosen, brew size can be selected by pressing the Size button. Press the Size button until desired brew size indicator is illuminated.
7. Add a mug to the drip tray. When brewing directly into a travel mug, remove the drip tray first.



Note: Travel mugs up to 7 in. can fit under brewing area.

8. Press the Power/Brew button to begin the brew cycle. The indicator will start slowly flashing, and coffee will start to dispense momentarily.

Note: Brewing process can be stopped during brewing. Simply press the Power/Brew to stop brewing.

9. When the brewing process is complete, 5 beeps will go off. The Strength indicator, the chosen size option, and the Power/Brew button will remain illuminated.

Note: Before brewing again, the Power/Brew button will flash as a reminder to open the filter basket door and then dispose of the used coffee grounds. No functions can be performed until this is done after brewing.

Making Coffee with Pre-Ground Coffee

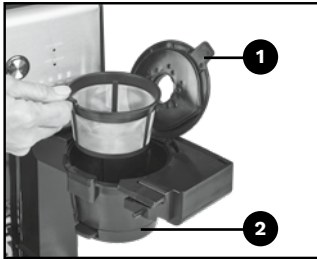
When using the coffee maker for the first time follow instructions in “Before Brewing Your First Cup of Coffee,” page 7.

1. Remove the water reservoir and fill to max fill line. Replace back into the unit. If water is lower than minimum fill, the Add Water indicator light will illuminate.



- Press the Power/Brew button to turn on the unit. The Power, Strength, and Size indicators will illuminate.
- Place mug on the drip tray.

Note: Adjust positioning of the mug depending on size and the selected brew amount. Drip tray can be removed to accommodate travel mugs.
- Press the filter basket door release button to open door. Open the filter basket cover labeled 1 in image below.



- Insert the gold-tone commercial-style filter into filter basket holder labeled 2 in image above.

Note: If basket-style paper filter is used, be sure filter is fully opened and touching walls of basket holder.
- Use 1 level scoop of ground coffee per cup, or more or less according to individual taste. Close the filter basket cover and close filter door, making sure you hear it snap shut.

Note: The built-in safety interlock system will not allow the unit to operate if the filter or filter basket cover is not in place, or if the door is not properly closed.

Note: The maximum capacity for ground coffee is 5 scoops. Exceeding that amount or using too fine a grind of coffee may cause the filter basket to overflow.

- Press the Strength button to choose the Ground option and the indicator will illuminate.



a. To prepare coffee over ice, press the Strength button until both the Ice and Ground indicators illuminate.

Note: Strength can't be adjusted when brewing over ice or making coffee with grounds.

- After Ground is chosen, brew size can be selected by pressing the Size button. Press the Size button until desired brew size indicator is illuminated.
- Add a mug to the drip tray. When brewing directly into a travel mug, remove the drip tray first.

Note: Travel mugs up to 7 in. can fit under brewing area.
- Press the Power/Brew button to begin the brew cycle. The indicator will start slowly flashing, and coffee will start to dispense momentarily.

Note: Brewing process can be stopped during brewing. Simply press the Power/Brew button to stop brewing.

- When the brewing process is complete, 5 beeps will go off. The Ground indicator, the chosen size option, and the Power/Brew button will remain illuminated.

Note: Before brewing again, the Power/Brew button will flash as a reminder to open the filter basket door and then dispose of the used coffee grounds. No functions can be performed until this is done after brewing.

Tips and Hints

- If you buy large portions of beans, separate them into smaller portions and store them in airtight containers in the freezer. Preserve freshness by minimizing exposure to air, light, and moisture. Once beans are removed from the freezer, keep them in a sealed container at room temperature.
- Some experts feel freezing dark-roast beans can cause oils to coagulate; others disagree. You'll need to decide for yourself!

Brewing Over Ice

The ICE feature adjusts the brew process to maximize coffee flavor; ideal for making iced coffee. Either brew coffee directly over ice or add ice to coffee after it is brewed.

Brew sizes in Ice mode are approximately half the size of hot brew sizes to accommodate for ice melting when brewed over ice.

- Fill the water reservoir - Remove the water reservoir and fill to max fill line. Replace back into the unit. If water is lower than minimum fill, the Add Water indicator light will illuminate.
- Add ice - Fill a mug or cup of choice with ice.

Note: Adjust amount of ice based on personal preference. Adding too much ice could impact the overall flavor of the coffee.

- Follow the steps for inserting the gold-tone commercial-style filter in Making Coffee with Whole Beans (steps 3 & 4) or Making Coffee with Pre-Ground Coffee (steps 4-6).

4. Choose preferences

- a. **Whole beans:** Press the Strength button until ONLY the Ice indicator is illuminated.
- b. **Pre-ground coffee:** Press the Strength button until Ice AND Ground indicators are illuminated.

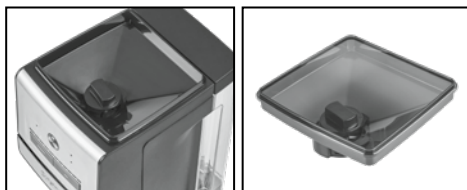
Note: The strength options will not be available.

5. Brewing: Once brew preferences are chosen, press the Power/Button to begin the cycle. The indicator will start flashing.

- a. If using whole beans, grinding will begin and coffee will then brew.
- b. If using pre-ground coffee, coffee will begin to dispense momentarily.

6. When the brewing process is complete, 5 beeps will go off. The Ground and Ice indicators, the chosen size option, and the Power/Brew button will remain illuminated.

Note: Before brewing again, the Power/Brew button will flash as a reminder to open the filter basket door and then dispose of the used coffee grounds. No functions can be performed until this is done after brewing.



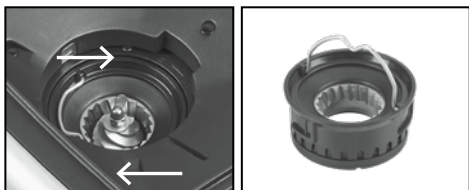
Burr Grinder

1. If some beans remain in the grinder, put the hopper back on, re-insert the grind chamber, and run a grind cycle for 16 oz. on any brew setting. Once finished, you can continue cleaning as instructed.
2. Power off and unplug unit.
3. Remove the bean hopper lid and turn the lock/unlock knob counterclockwise to release the bean hopper.



Note: You will notice the release arrow and arrow on the burr on the inside of unit are now aligned. They must be aligned in order to re-insert the hopper.

4. After the bean hopper has been removed, remove the burr grinder by grasping the metal handle and lifting up. Use the brush to remove grounds or wash by hand. Replace the burr grinder on the unit and rotate until the piece is fully inserted. Push handle down, replace, and lock hopper.



Note: The hopper will not attach to the unit if the grinder has not been fully inserted. The brush on the measuring scoop is only for cleaning purposes.

5. Wipe body of grinder with a damp cloth.

Note: The bean hopper, bean hopper lid, grind chamber, and grind chamber lid can be washed by hand with hot, soapy water. Dry thoroughly.

Cleaning and Maintenance

Cleaning External Parts

We recommend regular cleaning of the coffee maker's external components.

1. Never immerse the coffee maker in water or other liquids. The housing and other external components may be cleaned with a soapy, damp, nonabrasive cloth.
2. To remove the drip tray, simply pull it up, keeping it level at all times in order to prevent spills. The drip tray and drip tray plate are dishwasher safe. Do not clean drip tray with cleaners, steel wool pads, or other abrasive materials.

Cleaning the Coffee Ground Outlet

Coffee grounds may adhere to the wall of the coffee ground outlet. Cleaning the outlet ensures that the ground coffee can be delivered to the brewing chamber. Place a cup or container on drip tray and use the brush on the end of the scoop to sweep out any excess coffee grounds stuck in outlet.

Cleaning the Bean Hopper & Burr Grinder

Hopper

1. Power off and unplug unit.
2. Beans can be removed from the hopper by lifting off the lid and rotating the knob to the unlock position. Once unlocked, the hopper can be removed to pour out remaining beans.

Decalcification

Decalcification refers to removing the calcium deposits that form over time on the metal parts of the coffee maker.

When the CLEAN indicator is illuminated red on the control panel, it is time to decalcify your coffee maker. We recommend decalcifying every month for best performance, but the frequency really depends upon the hardness of your tap water and how often you use the coffee maker.

Directions:

Step 1: Vinegar Rinse

- Fill water reservoir with 13 oz. of white vinegar and 26 oz. of water.
- Place a mug or other container on the drip tray.
- Press and hold the STRENGTH and SIZE buttons for 3 seconds; the CLEAN indicator will flash. Press the POWER/BREW button to start the decalcification cycle.
- Water and vinegar solution will dispense until the Add Water light comes on.
- Discard contents of mug into the sink.
- When decalcification is complete, the CLEAN indicator will no longer be flashing.
- Discard any remaining diluted vinegar into sink.

Step 2: Fresh Water Rinse

- Repeat Step 1 three times using fresh water in place of vinegar mixture.
- This will clean the brewer's plumbing and remove any residual vinegar taste.
- The brewer is now ready for use.

Maintenance

Any other servicing should be performed by an authorized service representative.

TROUBLESHOOTING

PROBLEM	SOLUTION
Indicator lights are flashing	When the Bold Strength and Power/Brew indicator lights flash in grinding mode, the grinder is overloaded. Press the Power/Brew button to turn off the unit and unplug the power cord. Remove the hopper and then the burr grinder and clean the burr grinder well. Replace burr grinder and hopper; the unit will grind again.
	If any of the 20 oz, 24 oz, Mild, or Ground indicators flash simultaneously with the Power/Brew lights, please return appliance to the nearest Cuisinart Repair Center.
	If the Ice and Power/Brew lights flash simultaneously, this indicates a water pump overload. Unplug the power cord, check and clean the machine's water inlet and outlet, then reconnect the power to resume normal operation.
Coffee maker will not brew	When the grind cycle is active, brewing cannot begin until grinding is completed or canceled. To cancel the grind cycle, press the Power/Brew button once. Discard the ground coffee in the brew basket, and then grind fresh beans for a new batch.
	If the Add Water indicator is illuminated, check to make sure the water reservoir is properly filled. If not, add water and make sure the water reservoir is properly seated in its base.
	If the filter basket door is not properly closed, or the filter basket isn't properly installed or is missing, the unit's Power/Brew indicator will flash continuously as an error alert until the issue is resolved.
	If brewing 24-oz size and there is not enough water in the reservoir, the Add Water indicator will flash during brewing. After the reservoir is filled with water above the MIN water level, the Add Water indicator light will turn off. Press the Power/Brew button again to resume the brewing cycle. If no action is taken for 5 minutes after the Add Water indicator light starts to flash, the unit will cancel brewing cycle and go into standby mode.
Burr grinder not grinding beans	Coffee beans may be too tightly packed. Do not overfill to the point that beans touch lid when closed.
	When the unit is brewing, the grinder function cannot be activated until brewing is completed or canceled. To cancel the brew cycle, press the Power/Brew button once.
	Grinder may be jammed. Use the scoop brush to clean the grind outlet and clear away excess grounds. The burr can also be removed for cleaning. To remove the burr, turn the grind assembly until the lock indicators are aligned. Pull the burr holder toward you and remove from the unit.
	If the bean hopper runs low on coffee beans, the Add Bean indicator will illuminate. Please refill the hopper to continue grinding operations.
	If the filter basket door is not properly closed, or the filter basket isn't properly installed or is missing, the unit's Power/Brew indicator will flash continuously as an error alert until the issue is resolved.
	The bean hopper is not properly seated. Please ensure the hopper knob is rotated to the lock position.

PROBLEM	SOLUTION
Coffee residue appears on lid of grinder	This is normal and will occur each time you grind beans. It should not affect coffee flavor when brewing consecutive cups.
Coffee is not strong enough	If the chute on the coffee grinder is not cleaned, it is possible for it to collect enough residue to inhibit the flow of coffee grounds into the filter basket – this will make your coffee weaker than expected. Be sure to clean the chute portion when cleaning the coffee grinder.
	Reduce the brew size for a stronger-tasting cup of coffee or try the bold setting for strength choice.

WARRANTY

Limited Three-Year Warranty

We warrant that this Cuisinart product will be free of defects in materials or workmanship under normal home use for 3 years from the date of original purchase. This warranty covers manufacturer's defects including mechanical and electrical defects. It does not cover damage from consumer abuse, unauthorized repairs or modifications, theft, misuse, or damage due to transportation or environmental conditions. Products with removed or altered identification numbers will not be covered.

This warranty is not available to retailers or other commercial purchasers or owners. If your Cuisinart product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please register your product online at www.cuisinart.ca to facilitate verification of the date of original purchase and keep your original receipt for the duration of the limited warranty. This warranty excludes damage caused by accident, misuse or abuse, including damage caused by overheating, and it does not apply to scratches, stains, discolouration or other damage to external or internal surfaces that does not impair the functional utility of the product. This warranty also expressly excludes all incidental or consequential damages.

Your Cuisinart product has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart.

If the appliance should become defective within the warranty period, do not return the appliance to the store. Please contact our Customer Service Centre:

Toll-free phone number:

1-800-472-7606

Address:

Cuisinart Canada
100 Conair Parkway, Unit # 1
Woodbridge, ON L4H 0L2

Email:

consumer_Canada@conair.com

Model:

DGB-30C

To facilitate the speed and accuracy of your return, please enclose:

- \$10.00 for shipping and handling of the product (cheque or money order)
- Return address and phone number
- Description of the product defect
- Product date code*/copy of original proof of purchase
- Any other information pertinent to the product's return

* Product date code can be found on the underside of the base of the product. The product date code is a 4 or 5 digit number.

Example, 23630 would designate year, month & day (2023, June 30th).

Note: We recommend you use a traceable, insured delivery service for added protection. Cuisinart will not be held responsible for in-transit damage or for packages that are not delivered to us. To order replacement parts or accessories, call our Customer Service Centre at 1-800-472-7606.

For more information, please visit our website at www.cuisinart.ca.

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