

# Cuisinart®

## INSTRUCTION BOOKLET



**Premium Single-Serve Coffeemaker**

**SS-10C**

For your safety and continued enjoyment of this product,  
always read the instruction book carefully before using.

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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be taken to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. **READ ALL INSTRUCTIONS.**
2. Do not touch hot surfaces. Use handles and knobs.
3. To protect against electric shock, do not place cord, plug, or base unit in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children or individuals with certain disabilities.
5. Always unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been dropped or damaged in any manner. Return appliance to the nearest Cuisinart Repair Center for examination, repair, or electrical or mechanical adjustment.
7. The use of accessory attachments not recommended by Cuisinart may cause injuries, fire, electric shock or injury to persons.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Always fill water reservoir first, then plug cord into the wall outlet. To disconnect, turn controls to Off, then remove plug from wall outlet.
12. Do not use appliance for other than its intended use.
13. There is very hot water in the capsule chamber during the brew process. To avoid risk of injury, do not lift the handle or open the capsule chamber during the brew process.
14. Do not overfill the water reservoir with water. Use **ONLY WATER** in this appliance! Do not put any other liquids or foods in the water reservoir except as instructed in the cleaning instructions in this guide.
15. Do not clean drip tray with cleansers, steel wool pads, or other abrasive materials.
16. **WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BASE PANEL. NO USER-SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE ONLY BY AUTHORIZED PERSONNEL.**
17. Do not operate your appliance in an appliance garage or under a wall cabinet. **When storing in an appliance garage, always unplug the unit from the electrical outlet.** Not doing so could create a risk of fire, especially if the appliance touches the walls of the garage or the door touches the unit as it closes.

## SAVE THESE INSTRUCTIONS. FOR HOUSEHOLD USE ONLY.

### WARNING: RISK OF FIRE OR ELECTRIC SHOCK



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated, dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of fire or electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

# SPECIAL CORD SET INSTRUCTIONS

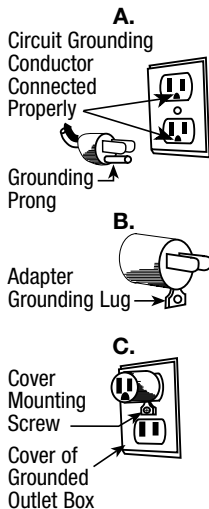
A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

Longer extension cords are available and may be used if care is exercised in their use.

If a long extension cord is used, the marked electrical rating of the extension cord must be at least as great as the electrical rating of the appliance. The extension cord should be a grounding-type 3-wire cord, and the longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

## NOTICE

If you have a die-cast metal unit, for your protection it is equipped with a 3-conductor cord set that has a molded 3-prong grounding-type plug, and should be used in combination with a properly connected grounding-type outlet as shown in Figure A.



If a grounding-type outlet is not available, an adapter, shown in Figure B, may be obtained so that a 2-slot wall outlet can be used with a 3-prong plug. As shown in Figure C, the adapter must be grounded by attaching its grounding lug under the screw of the outlet cover plate.

**NOTE: Do not remove the grounding prong.**

**CAUTION: Before using an adapter, it must be determined that the outlet cover plate screw is properly grounded. If in doubt, consult a licensed electrician. Never use an adapter unless you are sure it is properly grounded.**

**Note: Use of an adapter is not permitted in Canada.**

## IMPORTANT UNPACKING INSTRUCTIONS

1. Place the box on a large, sturdy, flat surface.
2. Open the lid of the box.
3. Remove the instruction book and any other literature.
4. Take out the coffeemaker along with the pulp carton and place it on a large, sturdy, flat surface.
5. Take the top pulp carton off.
6. Take the product out of the bottom pulp carton and stand it on a large and sturdy, flat surface.
7. Remove the packaging that covers the coffeemaker.

We suggest you save all packing materials in the event that future shipping of the machine is needed. Keep all plastic bags away from children.

	<b>WARNING</b> RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN	
<b>WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK) NO USER-SERVICEABLE PARTS INSIDE REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY</b>		

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## The Quest for the Perfect Cup of Coffee

### Element 1:

#### **WATER**

Any hot beverage is made up primarily of water. Often overlooked, the quality of the water is as important as the quality of the coffee, tea or cocoa. A good rule of thumb is that if your water doesn't taste good from the tap, it won't taste any better in your beverage. That's why the Cuisinart® Premium Single-Serve Coffeemaker has added a charcoal water filter that removes chlorine, bad tastes and odors, for the purest cup every time.

### Element 2:

#### **COFFEE**

While the bulk of the liquid is water, all of the flavor should be from the coffee, tea or cocoa. To achieve the same great quality you receive at coffee bars, you need to use the same quality ingredients. By using the best single-serve coffee capsules, you can be assured that you're getting the finest product with every cup you brew. If you choose to use your own coffee in the included HomeBarista™ Reusable Filter Cup, make sure all your ingredients are at their freshest.

### Element 3:

#### **GRIND**

The grind of coffee and cocoa, or the refinement of your tea leaves, is critical for proper flavor extraction. With the pre-measured, pre-ground ingredients found in every capsule, you can rest easy knowing that it'll brew perfectly each and every time, locking in maximum flavor and freshness.

### Element 4:

#### **PROPORTION**

No matter which cup size you choose, the Cuisinart® Premium Single-Serve Coffeemaker, working in conjunction with a capsule, always produces the perfect cup every time. When grinding your own coffee and using it in the included HomeBarista™ Reusable Filter Cup, remember to add the amount of ground coffee that corresponds to the number of ounces being brewed, but do not exceed 2½ tablespoons.



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## Features and Benefits



**1. Charcoal Filter Holder**

**1a. Charcoal Water Filter**

**2. Water Reservoir Lid**

Removes for easy filling.

**3. Removable 72 oz. Water Reservoir**

Offers large capacity, eliminating the need for frequent refills.

**4. Removable Drip Tray Plate**

Allows extra space for travel mugs.

**5. Drip Tray**

**6. Drip Tray Base**

**7. Removable Capsule Holder**

**8. Handle**

Easy grip prevents slips.

**9. Brewing Head**

**10. Brewing Chamber**

Holds HomeBarista™ Reusable Filter Cup or the Capsule Holder.

**11. Housing**



- 12. **Control Panel**
- 13. **Menu Button**
- 14. **Up Button (▲)**
- 15. **Down Button (▼)**
- 16. **Brew Button**
- 17. **Rinse Button**
- 18. **Hot Water Button**
- 19. **HomeBarista™ Reusable Filter Cup**
- 20. **Reusable Filter Cup Compartment**  
Conveniently stores your HomeBarista™.
- 21. **Power Cord**  
(not shown)
- 22. **Power Switch**  
(located on right side of Coffeemaker)
- 23. **BPA Free** (not shown)  
All parts that come in contact with water or coffee are BPA free.

## Setup & First Brew

**IMPORTANT:** Do not attempt to use your Cuisinart® Premium Single-Serve Coffeemaker until it has been set up for its first use as outlined below.

**NOTE:** If coffeemaker has been exposed to temperatures below freezing, wait at least two hours for it to reach room temperature before brewing. An extremely cold Coffeemaker will not operate.

## Setting Up Your Coffeemaker

1. Unwrap cord and plug the coffeemaker into a grounded outlet. Make sure to remove packing tape, clear plastic sticker from control panel, and sticker from water reservoir. Also be sure to remove the polybag from the HomeBarista™ Reusable Filter Cup located in the compartment on the right side of the coffeemaker.
2. Place a large cup or mug (10 oz. minimum) on the drip tray.
3. Remove lid from reservoir, then lift reservoir straight up and away from the coffeemaker. Wash the reservoir with warm, soapy water. Rinse well.
4. Fill reservoir with water to the max fill line and return with lid to unit (see figure 1).



figure 1

5. Press the power switch located on the right side of the coffeemaker. The switch is spring-loaded and will return to original position automatically.

6. OPEN HEAD and AUTO OFF SET will be displayed. Open and close the brew head, READY, AUTO OFF SET and brew-size icons will now be displayed with the default size shown as a solid mug (see figure 2).



figure 2

7. Making sure your mug is in place, press the Brew button to start a cleansing cycle (unit will dispense approximately 8 oz. of water). The control panel will display BREWING, AUTO OFF SET, as well as the factory default brew size (see figure 3). When cycle is complete, dispose of the hot water.

**Note:** Do not use a capsule for this cycle.

**Also Note:** The default AUTO OFF TIME is set to 30 min. You can change this in settings (See page 14).

**The one-time set-up process is complete.**



figure 3



# Charcoal Water Filter

Your coffeemaker comes with a charcoal water filter that eliminates chlorine, bad tastes and odors from tap water.

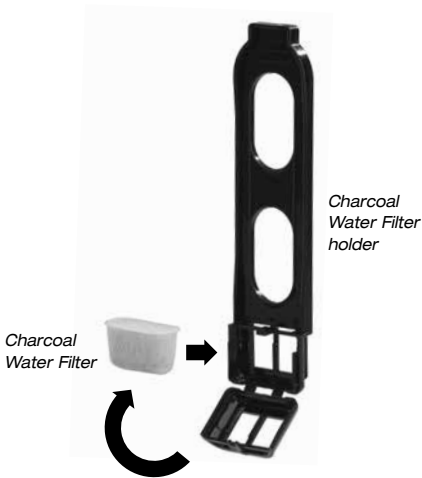


figure 4

## Inserting the Water Filter

1. Remove the filter and filter holder from the polybags.
2. Soak the filter, fully immersed in cold tap water, for 15 minutes.
3. Remove lower portion of filter holder by pulling toward you to disengage latch. Rinse with fresh water.
4. Insert the charcoal filter into the upper filter holder, then close (see figure 4).
5. Flush filter by running fresh water through lower portion of the filter holder.
6. Allow the filter to drain completely.
7. Place the assembled water filter holder into the water reservoir, pushing it down to fit into place (see figure 5).



figure 5

**Note:** We recommend changing the water filter every 60 days or after 60 uses, and more often if you have hard water. Replacement filters can be purchased in stores, by calling Cuisinart Customer Service, or at [www.cuisinart.ca](http://www.cuisinart.ca)

## Brewing

1. The control panel will display OPEN HEAD while in Idle mode.
2. Place a cup or mug on the drip tray. The drip tray can be removed to accommodate travel mugs.
3. Lift the handle. The brewing chamber will open.
4. Select a coffee capsule.  
**Note:** Do not remove the foil lid or puncture the capsule.
5. Place a capsule in the brewing chamber (see figure 6).



figure 6

**Caution: There are two sharp needles that puncture the capsule, one above and one below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.**

- Lower the handle to close the brew head. When closed completely, the control panel will indicate READY (see figure 7). All brew-size icons will be displayed with the default size shown as a solid mug. To choose a different size, use the ▲ or ▼ buttons. Choose from 4-oz., 6-oz., 8-oz., 10-oz., and 12-oz. brew sizes.

**Note:** The 8-oz. serving is the factory-set default brew size. To program your favorite brew size, see Programming Your Brew Size on page 16.

*Ready Mode*



figure 7

- Once a size is chosen, press Brew. Only the Brew button will be lit. The control panel will now display BREWING, as well as the serving size you selected (see figure 8).



figure 8

**Note:** There may be a short pause before the brewing process begins. The entire brew process lasts approximately 1–2 minutes, depending on brew size selected, and ends with a burst of air to remove all liquid from the capsule.

**Caution: There is very hot water in the capsule chamber during the brew process. To avoid risk of injury, do not lift the handle or open the capsule chamber during the brew process.**

- Lift the handle, then remove and dispose of the used capsule. Close the brewing head.

**Caution: Capsule will be hot.**

Following the brew, your coffeemaker will immediately be ready for your next brew.

**Enjoy your cup of gourmet coffee, tea, or hot cocoa!**

**Note:** If not used within 60 seconds, the unit will return to Idle mode and OPEN HEAD will be displayed on the control panel. To restart the process, open and close the handle and control panel will display READY again.

## Hot Water/Rinse

Your coffeemaker is equipped to dispense hot water to make hot chocolate, tea, soup, and more. Your coffeemaker is also equipped with a Rinse cycle to flush out residual flavors. The Rinse cycle will dispense about 4 oz. of hot water.

**Note:** We suggest running the Rinse cycle before using hot water to flush out any residual coffee, tea or hot cocoa flavor.

### To Rinse:

1. Place a cup or mug on the drip tray.
2. Lift the handle. Check to make sure there is no capsule inserted.
3. Lower the handle to close the brewing chamber. When closed completely, the control panel will indicated READY.
4. Press Rinse. During the Rinse cycle, only the Rinse button will be lit. The control panel will display the word RINSE (see figure 9).



figure 9

The RINSE and HOT WATER buttons will remain lit for one minute. While buttons are lit, you can perform another Rinse cycle or dispense Hot Water without opening the brew chamber. All brew-size icons will be displayed.

**Note:** To BREW directly after a Rinse cycle, open the brewing head, insert a capsule and brew as normal.

### To make Hot Water:

1. Place a cup or mug on the drip tray.
2. Lift the handle. Check to make sure there is no capsule inserted.
3. Lower the handle to close the brewing chamber. When closed completely, the control panel will indicated READY.
4. All brew-size icons will be displayed with your default size shown as a solid mug. To choose a different size, use the ▲ or ▼ buttons.
5. Press Hot Water. While the Hot Water cycle is in progress, only the Hot Water button will be lit. The control panel will display the words HOT WATER, as well as the serving size you selected (see figure 10).



figure 10

Following the cycle, you can perform another Rinse or another Hot Water cycle immediately for up to one minute. The RINSE, HOT WATER, MENU and ▲ and ▼ buttons will be lit. After this time the unit will return to Idle mode and OPEN HEAD will be displayed.

**Note:** To BREW directly after a Hot Water cycle, open the brewing head, insert a capsule and brew as normal.

## Brewing with the HomeBarista™ Reusable Filter Cup (included)

The Cuisinart® Premium Single-Serve Coffeemaker can be used with a Reusable Filter Cup, which allows you to use your own ground coffee. The dishwasher-safe, capsule conveniently stores in the easy-open compartment.

1. Open the storage compartment located on the right side of the coffeemaker by pressing the finger indent. Remove the HomeBarista™ Reusable Filter Cup (see figure 11).



figure 11

2. Disassemble the HomeBarista™ by locating the tab on the front of capsule and pushing up. Remove the filter basket from the filter cup (see figure 11).
3. Wash the HomeBarista™, filter basket and filter cup in warm, soapy water prior to use, making sure to rinse and dry thoroughly. All HomeBarista™ parts are dishwasher safe.
4. Insert the filter basket into the filter cup.
5. Fill the filter basket with ground coffee, making sure not to fill past the top of the mesh. Adjust the amount to your personal preference. Do not tamp the grinds. Ensure there are no grinds remaining on the upper rim of the filter basket. Push lid down until top tab latches with bottom tab.

**Note:** Use medium grind as a fine grind may cause capsule to overflow.

**Max fill = 2½ tbsp. (15g)**

6. Open brew head. Remove the capsule holder from the brewing chamber by pulling up. (If you would like, store the capsule holder in the HomeBarista™ storage compartment.)
7. Drop the assembled HomeBarista™ into the brewing chamber. (No need to snap it into place.) See figure 12.



figure 12

**CAUTION: There are two sharp needles that puncture the capsule, one above and one below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.**

8. Follow Brewing instructions on page 9.
9. Following brewing, raise the handle and remove the HomeBarista™.  
**Use caution as it will be hot.**
10. Open HomeBarista™. Remove the filter basket from the holder, discard the grounds and rinse out the filter basket and holder.
11. Replace the capsule holder, ensuring the arrow on capsule rim aligns with the arrow on the brewing chamber. Gently push the capsule holder to snap into place (see figure 13).



figure 13

## Stopping the Brew Process

If for any reason you need to stop brewing after the process has started, press the BREW button, **OR** press the power switch on the rear right side of the coffeemaker to turn the coffeemaker off. The flow of coffee, tea or hot cocoa will stop, the heater will shut off, and the blue lights illuminating the control panel will turn off.

**Note:** You may get less coffee, tea or hot cocoa in your cup during your next brew. In order for your next brew to be the volume you have selected, we recommend that you perform a rinse cycle after a terminated brew.

## Adding Water

The control panel will indicate when the water level in your reservoir is low or if the reservoir has been removed by displaying the words "ADD WATER." When "ADD WATER" is displayed, the coffeemaker will not allow you to brew.

### The Water Reservoir can be filled in two ways:

1. Lift off the reservoir lid and pour water directly into the reservoir while it is still attached to the coffeemaker, then replace the lid.
2. Remove the reservoir from coffeemaker by first removing the lid from the reservoir, then lifting the reservoir straight up and away from the coffeemaker. Fill with water, place the reservoir back on the coffeemaker, and replace the lid.

**IMPORTANT:** Do not remove the water reservoir during the brewing process.

**Note:** If your coffeemaker has not been used for more than one week, we suggest running a rinse cycle before next brew.

## Programming

### Setting the Clock

Setting the clock is optional. When the clock is set, the time will appear on the control panel. **Note:** You must set the clock if you plan on using the ON OFF TIME SET programming feature.

1. Press the Menu button. Programming options will appear on the control panel with CLOCK flashing. The word OFF will appear at the top of the control panel to indicate that the clock is not set (see figure 14).



figure 14

2. Press or hold the ▲ button to scroll through the hours until you have reached the appropriate hour. Be sure the PM indicator is on if a PM time is desired.
3. Press or hold the ▼ button to scroll through the minutes until you have reached the desired minutes.
4. When you have reached the correct time, press the Menu button to set the time. Continue pressing Menu to scroll through the remaining programming functions to exit the Programming mode.
5. The correct time should now be displayed on top of the control panel (see figure 15).

Clock set in READY Mode



figure 15

**Note:** Depending upon the coffeemaker's current mode, other icons will be displayed as well.

**Note:** If power is interrupted to the coffeemaker, the clock will need to be reset. Follow the procedure on page 13 to reset the clock.

## Programming On/Off Features

The coffeemaker provides three ways for you to enjoy gourmet coffee, tea or hot cocoa on your own schedule.

### 1. Leave it on all the time.

The coffeemaker can be left on all the time so that it is always ready to brew a fresh cup of gourmet coffee, tea or hot cocoa.

To turn the coffeemaker off at any time, simply press the power switch located on the right side of the coffeemaker.

**Note:** Although the clock remains on, if set, you cannot brew a cup of coffee, tea or hot cocoa if the brewer is off. Press the power switch to restore power to the coffeemaker.

### 2. Set the coffeemaker to AUTO OFF.

This will automatically shut the coffeemaker off after a specified period of time from the last brew.

- a. Press the Menu button until AUTO OFF SET flashes (see figure 16).



Set Hours

figure 16

- b. Press or hold the ▲ button to advance one hour at a time, up to 9 hours.
- c. After setting the desired AUTO OFF TIME, continue pressing Menu to scroll through the remaining Programming functions to exit the programming mode. If left untouched, unit will exit Programming mode after 30 seconds.
- d. AUTO OFF SET will be displayed on the control panel, indicating that it has been successfully set (see figure 17).

AUTO OFF Set in Ready Mode



figure 17

**Note:** Depending upon the coffeemakers current mode, other icons will be displayed as well.

- e. To turn off the AUTO OFF feature, press the Menu button until AUTO OFF SET flashes. Press the ▲ button to advance one hour at a time until OFF appears. Press the Menu button to scroll through the remaining Programming functions to exit the programming mode.

### 3. Program your coffeemaker for a specific ON and/or OFF TIME.

By programming your coffeemaker to turn on each morning, you will never have to wait to start brewing your cup of coffee.

**Note:** To use this feature, the clock must be set to the correct time.

**Also Note:** The coffeemaker must be turned off for the On Time to function.

- a. Press the Menu button until ON TIME SET flashes (see figure 18).



figure 18

- b. Press or hold the ▲ or ▼ button to scroll through the hours and minutes to your desired ON TIME. The ▲ button is used for hours and the ▼ button is used for minutes.
- c. After setting the desired ON TIME, press the Menu button once to save your selected ON TIME. You will now be in the OFF TIME SET MODE (see figure 19).



figure 19

- d. If you want to set an OFF TIME, use the ▲ or ▼ buttons as above. If not, continue to next step.
- e. To complete the process, press the Menu button to set the OFF TIME. Continue pressing to scroll through the remaining programming options to exit the Programming mode.
- f. The ON TIME and OFF TIME functions operate independently from one another. The control panel will display ON TIME SET if only the ON TIME has been set. The control panel will display OFF TIME SET if only the OFF TIME has been set, and the control panel will display ON OFF TIME SET if both the On and Off times have been set (see figure 20).

*ON OFF TIME SET in Ready Mode*



figure 20

**Note:** Depending upon the coffeemaker's current mode, other icons will be displayed as well.

- g. To turn off the ON OFF TIME SET feature, press the Menu button until ON TIME SET or OFF TIME SET flashes. Use the ▲ button to scroll through. The control panel will display OFF after 11 pm.

**Note:** The AUTO OFF timer and the OFF TIME programming options operate independently. If both are set, the unit will turn off at whichever time comes first.

## Programming Brew Temperature

The coffeemaker brews at a pre-set temperature of XHOT. If you prefer a cooler cup of coffee, hot water, tea, or cocoa, you may adjust this temperature down to HOT. Simply follow the instructions below.

1. Press the Menu button until BREW TEMP flashes on the control panel (see figure 21).



figure 21

2. The initial set temperature of XHOT will be displayed at the top of the control panel. Use ▲ or ▼ arrows to lower to HOT or raise to XHOT.
3. Once you have reached your desired brew temperature, press the Menu button to set your default brew temperature. Continue pressing Menu to scroll through the remaining programming options to exit the Programming mode.

**Note:** At high altitudes (over 5,000 feet) use the temperature adjustment to lower the temperature.

## Programming Your Brew Size

The coffeemaker's default brew size preset is 8 oz. The default brew size lets you choose the brew size most often used.

To change the default brew size to your desired brew size:

1. Press the Menu button until BREW SIZE flashes (see figure 22).
2. Use ▲ or ▼ buttons to select your default brew size.
3. Once the desired default brew size is selected, press the Menu button to set your default brew size and exit the Programming mode.

The control panel will display your selected default brew size.

**Note:** You can always select another size prior to brewing.



figure 22



# Cleaning & Maintenance

## Cleaning External Parts

We recommend regular cleaning of the coffeemaker's external components.

1. Never immerse the coffeemaker in water or other liquids. The housing and other external components may be cleaned with a soapy, damp, non-abrasive cloth.
2. To remove the drip tray, simply lift it up keeping it level at all times in order to prevent spills. The drip tray and drip tray plate are dishwasher safe.

## Cleaning the Cuisinart HomeBarista™ Reusable Filter Cup

1. Open the storage compartment located on the right side of the coffeemaker by pressing the finger indent. Remove the HomeBarista™.
2. Disassemble the HomeBarista™ by locating tab on front of capsule and pushing up. Remove the filter basket from the holder (see figure 23).
3. Wash the HomeBarista™ filter basket and holder in warm, soapy water, making sure to rinse and dry thoroughly. HomeBarista™ parts are dishwasher safe.



figure 23

## Cleaning the Capsule Holder

**CAUTION: There are sharp needles that puncture the capsule above and below. To avoid risk of injury, do not put your fingers in the capsule brewing chamber.**

1. The capsule holder is top-shelf dishwasher safe (use low temperature cycles). To remove, lift the handle to open the brewing chamber. Grasp the top of the capsule holder and pull up.
2. **Cleaning the Funnel**  
To remove funnel from capsule holder, hold funnel in left hand, twist bottom away from you slightly and pull away from capsule holder to remove. The funnel is top-rack dishwasher safe.



figure 24

**Note:** The funnel may be tight the first few times you go to remove it, this is normal and will loosen with continued use.

3. **Cleaning the Exit Needle**  
The exit needle is located on the inside bottom of the capsule holder assembly. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool. Remove capsule holder from unit, then remove funnel from capsule holder and insert the paper clip into exit needle to loosen the clog and push it out (Figure 25).



figure 25

Replace funnel onto capsule holder by lining up tabs in funnel with notches on capsule holder, twist toward you until it locks into place. After cleaning, replace capsule holder, being sure to align the arrow on the capsule holder rim with arrow on the brewing chamber.

### **Cleaning the Piercing Needle**

The piercing needle is located on the inside of the brewing chamber. Should a clog arise because of coffee grounds, it can be cleaned using a paper clip or similar tool. Insert paper clip to loosen the clog and push it out (Figure 26).



figure 26

### **Cleaning the Water Reservoir & Lid**

Neither the reservoir lid nor the reservoir should be put into the dishwasher. Clean them with a damp, soapy, non-abrasive cloth and rinse thoroughly. Do not dry the inside of the water reservoir with a cloth, as lint may remain.

**Caution: Rinse the water reservoir thoroughly after cleaning to ensure that no cleaners or cleaning solutions remain in this area, as they may contaminate the coffeemaker's water supply.**

### **De-Scaling Your Coffeemaker**

Mineral content in water varies from place to place. Depending on the mineral content of the water in your area, calcium deposits or scale may build up in your coffeemaker. Though scale is nontoxic, it can hinder coffeemaker performance. De-scaling your coffeemaker will help maintain the heating element and other coffeemaker parts that come in contact with water.

For optimal performance, de-scale your coffeemaker every 3 to 6 months. It is possible for calcium deposits to build up faster, making it necessary to de-scale more often.

This coffeemaker is equipped with sensors to detect when scale buildup is interfering with the performance of the coffeemaker. When this is detected, DE-SCALE will be displayed on the control panel (see figure 27), at which point you should promptly de-scale. However, even if DE-SCALE is not displayed, it is still advisable that you de-scale your coffeemaker regularly.

**Note:** Though the coffeemaker will continue to function even when DE-SCALE is displayed, not de-scaling at that point could damage the coffeemaker.



figure 27

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## Follow these steps to de-scale your unit:

1. Empty the reservoir.
2. Disable the AUTO OFF and OFF TIME features.
3. Making sure there is no capsule in the brewing chamber, fill the reservoir with 20 oz. of white vinegar, plus 40 oz. of water.
4. Place a large mug on the drip tray. Press and hold the HOT WATER and RINSE buttons to start the de-scale process. Discard contents of mug.
5. Repeat Step 4 until ADD WATER is displayed on the control panel.
6. Rinse the water reservoir thoroughly and fill with fresh water.
7. Run another Hot Water cycle (see page 11). Discard contents of large mug.
8. Repeat hot water process until ADD WATER is displayed on the control panel.
9. You may need to perform additional Hot Water cycles if you detect any residual vinegar taste.

**Note:** If DE-SCALE is still displayed on the control panel after completing the procedure, repeat the de-scaling procedure above.

**Maintenance:** Any other servicing should be performed by an authorized service representative. Contact Cuisinart Consumer Service Center, 1-800-472-7606

# Troubleshooting

<b>Problem:</b>	<b>Solution:</b>
Coffeemaker does not have power.	Plug coffeemaker into an independent outlet.
	Make sure the coffeemaker is securely plugged in.
	Plug into a different outlet.
	Reset your home's circuit breaker.
	Confirm the power has been turned on and the LCD is illuminated.
Coffeemaker will not brew.	After placing a capsule in the Capsule Holder, make sure the handle is pushed down securely and the LCD control panel reads READY with the ▲ and ▼ buttons and Brew, Hot Water, and Rinse buttons illuminated. Then press any of the lit buttons.
	If the LCD control panel indicates ADD WATER and NOT READY, check to make sure the water reservoir is properly filled. If not, add water. If so, make sure the water reservoir is properly seated in its base.
	If the LCD control panel indicates ADD WATER and NOT READY even after refilling and checking the base, contact Consumer Service at 1-800-472-7606
	The piercing and/or exit needle may be clogged (refer to page 17).
Chlorine or mineral taste in coffee.	Consider using bottled water, filtered water or the Cuisinart® Charcoal Water Filter.
Doesn't brew a full cup.	The piercing and/or exit needle may be clogged (refer to "Cleaning & Maintenance", page 17).
	Clean the capsule holder brewing chamber (refer to "Cleaning & Maintenance", page 17).
	Make sure the water reservoir is properly in place, and perform a Rinse cycle (page 11).
	De-scale the coffeemaker (refer to page 19).
	If you have repeated the de-scale procedure two times and it is still only brewing a partial cup, contact Consumer Service at 1-800-472-7606
The time is not displayed on the LCD control panel.	You must set the clock (refer to page 13) in order for the time to be displayed on the LCD.
	If power is interrupted to the coffeemaker, you will need to re-set the clock (refer to page 13).
Coffeemaker shuts off or turns on automatically.	The default Auto Off time is set for 30 minutes. Make sure the AUTO OFF and the On/Off time features have not been set. To do this, press the Menu button and scroll through the programming options. OFF should be displayed for AUTO OFF timer and On/Off. If OFF is not displayed, you must reset (refer to page 14).
Coffee is too weak or watery.	Reduce the brew size for a stronger-tasting cup of coffee (refer to "Programming Your Brew Size" on page 16) or try an extra-bold coffee capsule.
ADD WATER is displayed on LCD but reservoir is full.	Check to make sure the reservoir is properly in place on the unit.
EEO appears on screen.	Please call Customer Service at 1-800-726-0190.

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# WARRANTY

## LIMITED

### THREE-YEAR WARRANTY

We warrant that this Cuisinart product will be free of defects in materials or workmanship under normal home use for 3 years from the date of original purchase. This warranty covers manufacturer's defects including mechanical and electrical defects. It does not cover damage from consumer abuse, unauthorized repairs or modifications, theft, misuse, or damage due to transportation or environmental conditions. Products with removed or altered identification numbers will not be covered.

This warranty is not available to retailers or other commercial purchasers or owners. If your Cuisinart product should prove to be defective within the warranty period, we will repair it or replace it if necessary. For warranty purposes, please register your product online at [www.cuisinart.ca](http://www.cuisinart.ca) to facilitate verification of the date of original purchase and keep your original receipt for the duration of the limited warranty. This warranty excludes damage caused by accident, misuse or abuse, including damage caused by overheating, and it does not apply to scratches, stains, discolouration or other damage to external or internal surfaces that does not impair the functional utility of the product. This warranty also expressly excludes all incidental or consequential damages.

Your Cuisinart product has been manufactured to the strictest specifications and has been designed for use only in 120 volt outlets and only with authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by attempted use of this unit with a converter, as well as use with accessories, replacement parts or repair service other than those authorized by Cuisinart.

If the appliance should become defective within the warranty period, do not return the appliance to the store. Please contact our Customer Service Centre:

**Toll-free phone number:**  
1-800-472-7606

**Address:**  
Cuisinart Canada  
100 Conair Parkway  
Woodbridge, Ont. L4H 0L2

**Email:**  
[consumer\\_Canada@conair.com](mailto:consumer_Canada@conair.com)

**Model:**  
SS-10C

To facilitate the speed and accuracy of your return, please enclose:

- \$10.00 for shipping and handling of the product to Cuisinart Canada
- Return address and phone number
- Description of the product defect
- Product date code\*/copy of original proof of purchase
- Any other information pertinent to the product's return

\* Product date code can be found on the underside of the base of the product. The product date code is a 4 or 5 digit number. Example, 90630 would designate year, month & day (2009 June 30th).

**Note:** We recommend you use a traceable, insured delivery service for added protection. Cuisinart will not be held responsible for in-transit damage or for packages that are not delivered to us.

To order replacement parts or accessories, call our Customer Service Centre at 1-800-472-7606. For more information, please visit our website at [www.cuisinart.ca](http://www.cuisinart.ca)

# Cuisinart®



Food Processors



Juicers



Coffeemakers



Cookware



Tools and Gadgets

Cuisinart™ offers an extensive assortment of top quality products to make life in the kitchen easier than ever. Try some of our other countertop appliances and cookware, and Savour the Good Life®.

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